

What do we do with your information?

Why we need information

Avon Fire & Rescue Service is committed to serving the local community, ensuring a safer place for people to live, work or visit.

To make sure we are providing effective services, we need information about the people we work with and our staff.

All fire and rescue services deliver a number of services that, by law, require us to obtain and process personal information; these include:

- Providing fire and emergency services under the Fire and Rescue Services Act 2004;
- Enforcing fire safety under the Regulatory Reform (Fire Safety) Order 2005; and
- Managing our staff under current employment law.

How we use your information

We comply with the Data Protection Act 1998 and will ensure that your information is fairly and lawfully processed.

How we use your information depends on which of our services you have used. For example, we may use your information to:

- Record and evaluate our work.
- Investigate fires and other incidents.
- Help you contact other services.
- Offer relevant safety services.
- Deliver and manage safety courses and services for young people.
- Support staff development.

Sharing your information

We have a responsibility to promote social wellbeing and prevent harm. To ensure you receive relevant services we often work with other authorities, agencies and partners including:

- Community organisations.
- Councils.
- Police.
- Voluntary services.
- Social services.
- Health services.

You are entitled to request that we don't share your information by contacting the Data Protection Officer at the address below. The exception to this is when we are required by law to pass on information. You can view our privacy policy on our website at www.avonfire.gov.uk

Would you like to know more?

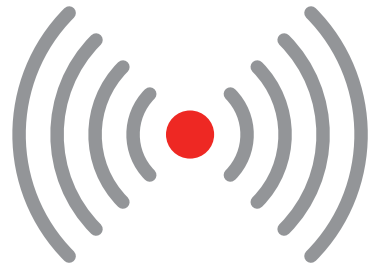
If you would like to know more about Avon Fire & Rescue Service, the information we hold about you, how we handle that information, or if you would not want Avon Fire & Rescue Service to store your data, please visit www.avonfire.gov.uk

Alternatively if you wish to contact us by post, telephone or email please use the details below:

Data Protection Officer
Avon Fire & Rescue Service Headquarters
Temple Back
Bristol
BS1 6EU

Telephone: 0117 926 2061

Email: FOI-DP@avonfire.gov.uk



SMOKE ALARMS
SAVE
LIVES

REMEMBER: Having working smoke alarms in your home could give you vital extra minutes to get out of the property in the event of a fire. Make sure you test the batteries every week.

If you have any concerns about fire safety in the home please contact Avon Fire & Rescue Service on **0117 926 2061** or visit: www.avonfire.gov.uk

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