

**Freedom of Information Publication Scheme: Compliance Statistics for  
Avon Fire & Rescue Service for 2019/20  
As at Quarter 2 (Apr – Sept)**

As at Quarter 2	Number of requests	%	Comments
<b>Number of requests received</b>	<b>253</b>	<b>100%</b>	
Request status - Complete	239	94.5%	
Request status - being processed/waiting on further information (on hold)	1	0.5%	
Rejected	13	5%	Reason: Cancelled/duplicate requests, request dealt with via another process (not FOI), rejected on cost grounds, or requester contacted wrong FRS
Processed within the 20 Day Limit :Yes	239	94.5%	Made up of Completed and Rejected requests
Processed within the 20 Day Limit: No	6	2.5%	Reason: Information not internally available/delayed, staff workloads, waiting for advice/action from other departments and external parties, payment of invoice and IT implications.
20 Day – cell is left blank or not applicable to request	8	3%	This will include those requests that are still in progress, 20 day is not applicable or cell left blank
Reason where we have not provided the data			Please note that we may apply more than one exemption to a request
Exemption S21 – Information accessible by other means	13	-	Information is available on the AF&RS website or from another source, however, we would provide guidance/weblinks
Exemption S22 – info intended for future publishing	3	-	As above
Exemption S31 – Law Enforcement	1	-	Held under the Regulatory Reform Fire Safety Order (RRFSO)

As at Quarter 2	Number of requests	%	Comments
Exemption S40 – Personal Data	9	-	As per Data Protection legislation
Section 12 Cost limit	5	-	
Other or Various Exemptions	4	-	S31 Law Enforcement , S36 prejudice to the effective conduct of public affairs, S41 Information provided in confidence, S43 Commercial Interest
Other reason	15	-	Includes: Do not hold any of the data
Appeal/ Complaint	1	-	Not upheld

NB: The above will apply to requests where we have refused /withheld the information in full, and also where the information has been granted in part, and refused in part due to an exemption.

### Top 10 most popular subjects

Breakdown of type of request		Breakdown of type of request	
Incident Report	48%	IT related	2%
Incident statistics	4%	Contracts & procurement	2%
Other incident data	14%	Fleet and equipment	4%
HR/Recruitment/Staffing	7%	CCTV Requests	2%
Technical Fire Safety / Business Safety	2%	Finance and budgets	1%
		Other	14%

Please note that that due to the way that we record the data, we do not hold it in a format to separate out the following:

- The number of requests where the information was granted in full
- The number of requests where the information was refused in full
- The number of requests where the information was granted in part and refused in part
- Identify where the information is not held in full or in part

Details of compliance under the Act can be found in the Freedom of information Code of Practice [www.gov.uk/government/publications/freedom-of-information-code-of-practice](http://www.gov.uk/government/publications/freedom-of-information-code-of-practice)