

**Freedom of Information Publication Scheme: Compliance Statistics for
Avon Fire & Rescue Service for 2019/20**

For year 2019/20	Number of requests	%	Comments
Number of requests received	465	100%	
Request status - Complete	446	96%	
Request status - being processed/waiting on further information (on hold)	0	0	
Rejected	19	4%	Reason: Cancelled/duplicate requests, request dealt with via another process (not FOI), rejected on cost grounds, or requester contacted wrong FRS/organisation
Processed within the 20 Day Limit :Yes	449	96.5%	Made up of Completed and Rejected requests
Processed within the 20 Day Limit: No	12	2.6%	Reason: Information not internally available/delayed, staff workloads, staff on leave, waiting for advice/action from other departments and external parties, payment of invoice and IT implications.
20 Day – cell is left blank or not applicable to request	4	0.9%	This will include those requests that are still in progress, 20 day is not applicable or cell left blank
Reason where we have not provided the data	Number of times exemption has been applied		Please note that we may apply more than one exemption to a request
Section 12 - Cost	7	-	
Exemption S21 – Information accessible by other means	28	-	Information is available on the AF&RS website or from another source, however, we would provide guidance/weblinks
Exemption S22 – Information intended for future publishing	4	-	As above

For year 2019/20	Number of requests	%	Comments
Exemption S31 – Law Enforcement	2	-	Includes data withheld due to prevention and detection of crime or exemption applied for data we hold under the Regulatory Reform Fire Safety Order (RRFSO)
Exemption 36 - Prejudice to the Effective Conduct of Public Affairs	2	-	
Exemption S40 – Personal Data	18	-	As per Data Protection legislation
Exemption - S43 Commercial Interest	3		
Other Exemptions	0	-	
Other reason	18	-	Includes: Do not hold any of the data
Appeal/ Complaint	4	-	3 not upheld and 1 partial

NB: The above will apply to requests where we have refused /withheld the information in full, and also where the information has been granted in part, and refused in part due to an exemption.

Top 10 most popular subjects

Breakdown of type of request		Breakdown of type of request	
Incident Report	50%	IT related	2%
Incident statistics	4%	Contracts & procurement	2%
Other incident data	17%	Fleet and equipment	3%
HR/Recruitment/Staffing	6%	CCTV Requests	1%
Technical Fire Safety / Business Safety	2%	Finance and budgets	1%
		Other	12%

Please note that that due to the way that we record the data, we do not hold it in a format to separate out the following:

- The number of requests where the information was granted in full
- The number of requests where the information was refused in full
- The number of requests where the information was granted in part and refused in part
- Identify where the information is not held in full or in part

Details of compliance under the Act can be found in the Freedom of information Code of Practice www.gov.uk/government/publications/freedom-of-information-code-of-practice

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